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6	UNITED STATES	DISTRICT COURT
7		
8	NORTHERN DISTRICT OF CA	LIFORNIA – SAN FRANCISCO
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10		
11	ROMAN KOROLEV,	Case No. CV 08 3809 SC
12	Plaintiff,	AMENDED PROPOSED COURT ORDER GRANTING LEAVE TO FILE FIRST
13	v.	AMENDED COMPLAINT
14	HARTFORD CASUALTY INSURANCE COMPANY and DOES 1 through 50, inclusive,	
15	Defendant.	
16	Defendant.	
17		
18		
19	The Stipulation to File Amended Complaint	filed February 6, 2009 having been
20	-	
21	considered by the Court, and good cause appearing,	
	file the First Amended Complaint attached hereto as	Exhibit A.
22	SO ORDERED:	TES DISTRICA
23	10	STAIL
24	Dated: February 10, 2009 The He	IT IS SO ORDERED
25		Judge Samuel Conti
26	\alpha	Judge Samuer 5
27	1	FRAN DISTRICT OF CT
28	AMENDED PROPOSED ORDER GRANTING LEAV	

Exhibit A

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ROBERT H. STALEY (SBN # 122101) EPSTEIN, ENGLERT, STALEY & COFFEY 425 California Street, 17th Floor San Francisco, CA 94104 Tel (415) 398-2200 Fax (415) 398-6938

Attorneys for ROMAN KOROLEV

UNITED STATES DISTRICT COURT

NORTHERN DISTRICT OF CALIFORNIA – SAN FRANCISCO

ROMAN KOROLEV,

Plaintiff,

V.

HARTFORD CASUALTY INSURANCE COMPANY; WILLIAM JOHN THOMPSON dba SILVER CREEK INSURANCE AGENCY; and DOES 1 through 50, inclusive,

Defendant.

Case No. C-08-3809-SC

FIRST AMENDED COMPLAINT FOR BAD FAITH; BREACH OF CONTRACT; BREACH OF THE IMPLIED COVENANT OF GOOD FAITH AND FAIR DEALING; NEGLIGENÇE; BREACH OF FIDUCIARY DUTY; and DECLARATORY RELIEF

Plaintiff ROMAN KOROLEV hereby alleges as follows:

GENERAL ALLEGATIONS

- 1. ROMAN KOROLEV ("KOROLEV") is, and at all times relevant hereto was, a citizen of California, engaged in the business of furniture restoration in the County of Marin. At all times relevant hereto, KOROLEV operated a furniture restoration business at 15-17 Joseph Court, San Rafael, California (the "Premises").
- Defendant HARTFORD CASUALTY INSURANCE COMPANY
 ("HARTFORD") is, and at all times relevant hereto was, a New Jersey Corporation, licensed to do business as an insurer in the State of California and doing business in the County of Marin.
- 3. Defendant WILLIAM JOHN THOMPSON previously named herein as Doe 1, is, and at all times relevant hereto was a California resident, licensed to do business as an insurance broker in the State of California and doing business in the State of California and County of

Marin as Northern California SILVER CREEK Insurance Agency ("SILVER CREEK").

- 4. Arthur F. Hollingsworth is, and at all times relevant hereto was a California resident, licensed to do business as an insurance broker in the State of California and doing business in the State of California and City of Rohnert Park as Art Hollingsworth Insurance Services ("Hollingsworth Insurance").
- 5. At all times relevant hereto, Arthur Hollingsworth acted as a licensed agent of HARTFORD, California Dept. of Insurance License No. 0352964, and was authorized to transact insurance on its behalf in California.
- 6. Defendants DOES 2-50, inclusive, are the fictitious names of those defendants whose true names are unknown to KOROLEV and whose true capacities, whether as individuals, corporations, partnerships, joint ventures, and/or associations are also unknown to KOROLEV and when such true names are ascertained, KOROLEV will amend this Complaint by inserting said true names in place of said fictitious names in accordance with Code of Civil Procedure.
- 7. KOROLEV is informed and believes and thereon alleges that at all relevant times herein each defendant was the principal, agent, joint venturer, partner, parent, subsidiary, employee, or director of each other defendant and acted within the course and scope of that relationship.
- 8. On or about May 10, 2006, KOROLEV purchased, through SILVER CREEK, HARTFORD Policy No. 57 SBM BMZ9253, ("the Policy"), a "Business Owners Policy" KOROLEV purchased the Policy in connection with his furniture restoration business. The policy period incepted on May 10, 2006 and is renewable on an annual basis.
- 9. KOROLEV is informed and believes that SILVER CREEK obtained Korolev's HARTFORD Policy in a transaction with HOLLINGSWORTH INSURANCE; that SILVER CREEK provided its own address rather than KOROLEV's address, as the "insured's address" in the Policy application submitted to HARTFORD through HOLLINGSWORTH INSURANCE, and did so without KOROLEV's knowledge or approval.

- 10. On or about April 5, 2006, KOROLEV paid the initial premium for the Policy in accordance with the instructions of SILVER CREEK by faxing to SILVER CREEK a check made payable to SILVER CREEK in the amount of \$650.00.
- 11. After tendering the premium, KOROLEV received a Certificate of Insurance for the Policy, a true and correct copy of which is attached hereto as <u>Exhibit A</u> and incorporated herein by reference. KOROLEV's only copy of the Policy itself was destroyed in the fire at the Premises that is the loss underlying this suit. Despite making multiple written requests before filing this lawsuit, HARTFORD did not provide KOROLEV with another copy the Policy.
- 12. At all times relevant hereto, Plaintiff has believed in good faith that he had renewed the Policy in or about April 2007 by faxing a check for the premium to SILVER CREEK in the same manner as when he paid for the initial premium.
- 13. Prior to March 1, 2008, no one notified KOROLEV that the renewal payment had not been received by HARTFORD, that the Policy would be cancelled unless payment was received, or that that Policy had been cancelled for lack of payment. At all times prior to the fire which is the subject of suit, KOROLEV was led to believe that the Policy was in full force and effect.
- 14. On or about March 1, 2008, a fire broke out at the Premises, injuring KOROLEV, destroying his business equipment, furnishings, and other possessions, destroying numerous pieces of furniture belonging to his clients, and damaging the Premises. KOROLEV is informed and believes that the fire also damaged other leased spaces and disrupted other business operations located within the building.
- 15. Immediately following the fire, and while in the hospital being treated for burns suffered in the fire, KOROLEV asked SILVER CREEK to provide him evidence of his insurance coverage for the fire and SILVER CREEK sent him a Certificate of Insurance purportedly confirming his insurance coverage, a true and correct copy of which is attached hereto as Exhibit B. KOROLEV then tendered the fire claim to HARTFORD and SILVER CREEK. The tender was initially made orally and subsequently in writing.

- 16. In response to his oral and written tenders, HARTFORD orally informed KOROLEV that the Policy had been cancelled as a result of non-payment of the premium. However, HARTFORD never provided KOROLEV with a formal written denial of coverage, and never advised KOROLEV of his right to contest HARTFORD's denial of coverage.
- 17. After tendering his claim, KOROLEV received a notice of claim from Farmers Insurance dated April 22, 2008, relating to damages it allegedly paid to neighboring business Eduardo's Restaurant in the amount of \$67,682.59 as a result of the fire. KOROLEV also received a notice of claim from Allied Insurance dated March 24, 2008, relating to damages it allegedly paid to KOROLEV's landlords Donald and Brenda MacLean in the amount of \$71,543.16 as a result of the fire. Without admitting the truth of any claims contained therein, KOROLEV timely and in writing tendered these claims to HARTFORD under the Policy. True and correct copies of the Farmers Insurance and Allied Insurance claim notices are attached hereto as Exhibits C & D, respectively, and are incorporated herein by reference.
- 18. Prior to KOROLEV filing this suit, HARTFORD failed to acknowledge receipt of the claim notices from Allied and Farmers, and has likewise failed to acknowledge its contractual responsibility to indemnify KOROLEV for the alleged losses.
- 19. On March 25, 2008, KOROLEV, through his counsel, wrote to HARTFORD and requested a copy of the Policy, as well as a copy of HARTFORD's file relating to the Policy, including all correspondence related to the Policy. In the same letter of March 25, 2008, KOROLEV advised HARTFORD that KOROLEV had never received a notice of Policy cancellation from HARTFORD and asked HARTFORD to review the Policy records and verify the status of the Policy. Prior to KOROLEV filing this suit, HARTFORD failed to comply with this request.
- 20. Receiving no response, KOROLEV, through his counsel, renewed his request for a copy of the Policy and the related file in writing a second time on May 8, 2008, a third time on June 2, 2008, a fourth time on June 10, 2008, and a fifth time on June 23, 2008. Prior to KOROLEV filing this suit, HARTFORD failed to acknowledge or comply with any of

KOROLEV's multiple written requests for a copy of the Policy and the related file.

- 21. On March 25, 2008, KOROLEV, through his counsel, wrote to SILVER CREEK and requested a copy of its file related to the Policy.
- 22. On or about April 20, 2008, KOROLEV received a copy of SILVER CREEK's file related to his Policy. The file does not contain a notice of cancellation mailed to KOROLEV. It does contain a June 12, 2007 letter from HARTFORD to "ROMAN KOROLVE" and the recipient's address is identified as "675 N FIRST ST SUITE 690, SAN JOSE, CA 95112." The letter indicates that it was carbon copied to "ART HOLLINGSWORTH INS SVCS/PHS." No other recipients or addressees are identified in that letter. The letter states that HARTFORD had "initiated cancellation for nonpayment of premium" of KOROLEV's policy, and advised that, "because we believe you may want to maintain this important protection, we are offering to reinstate your coverage as of the cancellation effective date if we receive your premium payment of \$410.00 before 07/02/07. If we receive your payment before this date, we will rescind this cancellation, reinstate your policy and continue your coverage without interruption." A true and correct copy of the HARTFORD letter dated June 12, 2007 and obtained from the SILVER CREEK file is attached hereto as Exhibit E and is incorporated herein by reference.
- 23. Enclosed with the June 12, 2007 HARTFORD letter is a document entitled "NOTICE OF CANCELLATION (California)" which identifies the "NAME AND ADDRESS OF INSURED" as "ROMAN KOROLVE, 675 N FIRST ST SUITE 690, SAN JOSE, CA 95112 and identifies the "NAME AND ADDRESS OF AGENT/BROKER" as "ART HOLLINGSWORTH INS SVCS/PHS, 101 GOLF COURSE DRIVE STE 200, ROHNERT PARK CA 94928." A true and correct copy of the "NOTICE OF CANCELLATION (California)" is attached hereto as Exhibit F and is incorporated herein by reference.
- 24. At all times relevant hereto, KOROLEV's address was 15-17 Joseph Court, San Rafael, California, not 675 N First St., Suite 690, San Jose, CA. "675 N FIRST ST SUITE 690, SAN JOSE, CA 95112" was and is the mail address for SILVER CREEK.

- 25. KOROLEV never received or had any knowledge of the June 12, 2007

 HARTFORD letter or the enclosed Notice of Cancellation, all of which were apparently sent to SILVER CREEK at 675 No. First St., Suite 690, San Jose, CA.
- 26. Without KOROLEV'S knowledge or consent, SILVER CREEK identified its own business mailing address in documents it submitted to HOLLINGSWORTH INSURANCE, where such documents called for the identification of the Policyholder's or the Named Insured's mailing address. Consequently, HARTFORD sent its letters and cancellation notices to SILVER CREEK, not to KOROLEV. KOROLEV never received the letters and cancellation notices from HARTFORD, SILVER CREEK or anyone else, and consequently KOROLEV was never put on notice that the Policy renewal premium had not been paid, that the Policy was ever in danger of being cancelled, or that the Policy was purportedly cancelled for non-payment of the renewal premium.
- 27. KOROLEV is informed and believes that SILVER CREEK, as part of an ongoing and established business practice of procuring HARTFORD insurance policies through HOLLINGWORTH INSURANCE, routinely identified its own mailing address (as opposed to the insured's mailing address) in insurance application documents submitted to HOLLINGSWORTH INSURANCE, where such documents called for the identification of the Policyholders' or the Named Insureds' mailing address.
- 28. As a direct result of SILVER CREEK'S failure to provide KOROLEV's correct address, KOROLEV never received HARTFORD's written notices and other Policy-related or other correspondence intended for KOROLEV.
- 29. KOROLEV is informed and believes that HOLLINGSWORTH INSURANCE knew or should have known 1) that SILVER CREEK was routinely providing SILVER CREEK'S mailing address instead of the policy applicant's mailing address as the ""Named Insured's" address on these applications; 2) that the mailing address SILVER CREEK provided for KOROLEV was incorrect, and 3) that HOLLINGSWORTH INSURANCE'S failure to obtain the correct mailing addresses would result in HARTFORD's written notices and other policy-

related or other correspondence intended for KOROLEV from being sent to KOROLEV.

- 30. KOROLEV reasonably relied on SILVER CREEK to provide accurate information in connection with procuring insurance coverage for KOROLEV.
- 31. On May 8, 2008, KOROLEV, through his counsel, notified HARTFORD that its June 12, 2007 letter with the enclosed Notice of Cancellation was sent to the wrong address and never received by KOROLEV, and sent HARTFORD a copy of the Notice of Cancellation with the wrong addresses. The fax confirmation sheet notes that the fax was properly transmitted. HARTFORD never acknowledged receipt of the fax or responded. When KOROLEV, through counsel, followed up for a response, HARTFORD denied having received the May 8, 2008 fax. On May 15, 2008, KOROLEV, through his counsel, again sent HARTFORD the improperly-addressed Notice of Cancellation -- this time by email. Again, HARTFORD failed to respond or acknowledge receipt of the email.
- 32. On May 20, 2008, KOROLEV, through his counsel, asked HARTFORD to confirm receipt of the email of May 15, 2008. On May 20, 2008, HARTFORD claims adjuster Karen Lee acknowledged receipt of the May 15, 2008 email and wrote, "I will get back to you in regards to the status by early next week." Neither Karen Lee nor any other HARTFORD representative responded to KOROLEV's counsel the following week.
- 33. On June 2, 2008, KOROLEV, through his counsel, notified HARTFORD in writing that 1) it had failed to provide any response or any status update as it had promised; and 2) that a lawsuit against HARTFORD would be filed after June 6, 2008 unless HARTFORD either agreed to provide coverage to KOROLEV under the Policy or explain in writing why it was not obligated to do so. HARTFORD failed to respond.
- 34. On June 10, 2008, KOROLEV, through his counsel, again notified HARTFORD in writing that it had failed to either provide coverage under the Policy or explain why it was not obligated to do so, and asked for an update in writing by June 11, 2008, as to all actions HARTFORD has taken to investigate this matter and what remained to be done to reach a coverage determination, as well as an update on the status of the previous unanswered requests.

HARTFORD failed to respond.

verify his entitlement to coverage under his Policy and California law, HARTFORD has wrongfully and unreasonably 1) orally denied coverage for the loss; 2) failed to advise KOROLEV of his legal rights to challenge its initial oral denial of coverage; 3) wrongfully and unreasonably failed to promptly investigate KOROLEV's reasonable assertion that he was not provided the Notice of Cancellation; 4) failed and refused to acknowledge responsibility to resolve the claims asserted against KOROLEV by Farmers Insurance and Allied Insurance; 5) failed and refused to provide KOROLEV a copy of his own Policy despite multiple written requests; 6) failed to acknowledge and respond reasonably promptly to KOROLEV's communications; and 7) failed to acknowledge KOROLEV's entitlement to coverage under the Policy after it became clear that KOROLEV was not sent the Notice of Cancellation or given advance notice that HARTFORD had not received his premium payment.

I.

FIRST CAUSE OF ACTION

(Breach of Written Contract as Against HARTFORD)

- 36. KOROLEV hereby incorporates by reference the allegations contained in the proceeding paragraphs as though fully set forth herein.
- 37. At all times herein mentioned HARTFORD, orally and in writing, in the Policy and through advertising and sales materials, brochures, pamphlets and booklets, represented that claims submitted under said insurance policies would be indemnified.
- 38. At all times herein mentioned the Policy was issued for good and valuable consideration and said Policy was kept in full force and effect by reason of the fact that KOROLEV paid the initial premium on said Policy, HARTFORD accepted payment of the premium, and HARTFORD did not provide notice of cancellation of the Policy in compliance with California law, including, but not limited to, Insurance Code section 677.2.
 - 39. KOROLEV has performed all conditions, covenants and promises required of him

in accordance with the terms and conditions of the Policy.

- 40. HARTFORD was timely notified, orally and in writing, of the losses incurred by KOROLEV and the claims being asserted by third parties, and was requested to indemnify KOROLEV for his losses and the claims of damage by the third parties.
- 41. At all times herein mentioned HARTFORD was, pursuant to the terms of the Policy and California law, obligated to honor the aforementioned tenders of indemnity by KOROLEV.
- 42. HARTFORD materially breached its contractual obligations under the Policy by its actions and failure to act as alleged above.
- As a direct and proximate result of HARTFORD's material breach of the Policy, KOROLEV has been damaged and continues to be damaged in an amount equal to the benefits due under the Policy, together with interest thereon, all in an amount to be proven at trial but in no event less than \$150,000, as well as other costs and expenses, including attorney's fees incurred because of the necessity of bringing this legal action to recover the benefits due under the Policy.

WHEREFORE, KOROLEV prays for judgment as set forth below.

II.

SECOND CAUSE OF ACTION

(Bad Faith Breach of the Implied Covenant of Good Faith and Fair Dealing as against HARTFORD)

- 44. KOROLEV hereby incorporates by reference the allegations contained in the proceeding paragraphs as though fully set forth herein.
- 45. The Policy includes an implied covenant of good faith and fair dealing whereby HARTFORD impliedly covenanted that it would deal with KOROLEV fairly and honestly and do nothing to impair, interfere with, hinder or potentially injure his rights to receive the benefits of the Policy.
- 46. HARTFORD breached the covenant of good faith and fair dealing owed to KOROLEV by its conduct, including, but not limited to, the following:

- a. Unreasonably and consciously refusing to honor KOROLEV's tender of the losses under the Policy, knowing that the failure to properly honor KOROLEV's tender was contrary to established law and the terms of the Policy;
- b. Unreasonably and consciously refusing to honor KOROLEV's request for indemnity once it became clear that KOROLEV's right to the benefits under the Policy was and is valid;
- c. Unreasonably and consciously failing to advise KOROLEV of his legal right to challenge its initial denial of coverage, knowing that its failure to do so was contrary to established law and the terms of the Policy;
- d. Unreasonably and consciously refusing to provide KOROLEV a copy of his own Policy, despite multiple requests, knowing that its failure to do so was contrary to established law and the terms of the Policy;
- e. Unreasonably and consciously failing to properly and timely investigate KOROLEV's claim carefully, honestly, fairly and with due care;
- f. Refusing to proceed with an adequate and prompt investigation of the liability claims asserted against KOROLEV by Allied Insurance and Farmers Insurance;
- g. Unreasonably and consciously failing to acknowledge and respond reasonably and promptly to communications and requests for documents and information from KOROLEV.
- h. Unreasonably and consciously failing to process diligently and honor KOROLEV's request for indemnity, thereby causing KOROLEV to incur detriment to his business interests and subjecting KOROLEV to the exposure to liability claims asserted by Allied Insurance and Farmers Insurance; and
- 47. As a direct and proximate result of HARTFORD's bad faith breach of the implied covenant of good faith and fair dealing KOROLEV has been damaged in an amount to be determined at trial. KOROLEV'S damages include, without limitation, the amount of the lost benefits under the Policy, the injury to KOROLEV's business interests, the emotional distress he

has endured as a result of HARTFORD's invalid denial of coverage and unconscionable delay in

evaluating and responding to evidence establishing his coverage, and the attorneys' fees and

other costs incurred because of the necessity of bringing this action to recover the benefits due under the Policy.

48. HARTFORD's failure to honor KOROLEV's tender related to the fire was without just or reasonable cause, and HARTFORD knew or should have known that its actions were contrary to California law and the terms and conditions of the Policy.

49. In breaching the covenant of good faith and fair dealing, HARTFORD acted willfully, fraudulently, maliciously, oppressively, with conscious disregard of KOROLEV's rights and with the intent to vex, annoy, harass and injure KOROLEV and, therefore, KOROLEV is entitled to recover for exemplary damages in an amount sufficient to deter similar conduct in the future by HARTFORD.

WHEREFORE, KOROLEV prays for judgment as set forth below.

III.

THIRD CAUSE OF ACTION

(Declaratory Relief as Against HARTFORD)

- 50. KOROLEV hereby incorporates by reference the allegations contained in the proceeding paragraphs as though fully set forth herein.
- 51. An actual controversy exists between KOROLEV and HARTFORD concerning whether the Policy was properly cancelled in accordance with California law, and KOROLEV's rights to coverage under the Policy for the losses and claims arising out of the fire at the Premises. KOROLEV contends that the Policy was not cancelled, that it remained in force and effect at the time of the fire, that it provided coverage for the claims arising out of the fire, including the claims asserted by Farmers Insurance and Allied Insurance, as well as business interruption coverage for KOROLEV, and that KOROLEV is entitled to all benefits due under the terms and conditions of the Policy. On the other hand, HARTFORD contends that the Policy was cancelled and that KOROLEV is not entitled to coverage of any kind under the Policy.

- 52. KOROLEV desires a judicial determination of his rights and obligations, including 1) a determination that the Policy was not cancelled and remained in force and effect at the time of the fire; and 2) a determination that the Policy does in fact provide coverage for the losses and claims arising out of the fire at the Premises, including without limitation the claims asserted by Farmers Insurance and Allied Insurance are covered under the Policy.
- 53. A judicial declaration is necessary and appropriate at this time under the circumstances in order that KOROLEV may ascertain his rights to obtain coverage under the Policy for the claims and losses arising out of the fire at the Premises.

WHEREFORE, Plaintiff prays for judgment as set forth below.

IV.

FOURTH CAUSE OF ACTION

(NEGLIGENCE as Against SILVER CREEK)

- 54. KOROLEV hereby incorporates by reference the allegations contained in the proceeding paragraphs as though fully set forth herein.
- 55. In acting as KOROLEV's insurance broker in connection with the purchase of the Hartford Policy, owed a duty of care to KOROLEV.
- 56. In acting or failing to act, as alleged herein, SILVER CREEK breached its duty of care by, among other things:
 - a. Failing to provide KOROLEV'S correct address with the insurance application information submitted to procure the Policy.
 - b. Failing to forward to KOROLEV all communications from HARTFORD related to the Policy, including the letters and notices related to the intent to cancel the Policy and the purported cancellation of the Policy.
- 57. As a direct and proximate result of SILVER CREEK's breach of its duty of care, KOROLEV has been harmed in that HARTFORD has denied his tender of the fire claims on the ground that the Policy was cancelled.

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V.

FIFTH CAUSE OF ACTION

(BREACH OF FIDUCIARY DUTY as Against SILVER CREEK)

- 58. KOROLEV hereby incorporates by reference the allegations contained in the proceeding paragraphs as though fully set forth herein.
- 59. In brokering KOROLEV's purchase of the insurance Policy, SILVER CREEK served as KOROLEV's agent and owed KOROLEV a fiduciary duty to use the requisite professional skill, expertise and attention in purchasing the Policy.
- 60. In acting or failing to act, as alleged herein, SILVER CREEK breached its fiduciary duty by, among other things:
 - a. Failing to provide KOROLEV'S correct address with the insurance application information submitted to procure the Policy.
 - b. Failing to forward to KOROLEV all communications from HARTFORD related to the Policy, including the letters and notices related to the intent to cancel the Policy and the purported cancellation of the Policy.
- 61. As a direct and proximate result of SILVER CREEK's breach of fiduciary duty, KOROLEV has been harmed in that HARTFORD has denied his tender of the fire claims on the ground that the Policy was cancelled.

WHEREFORE, KOROLEV prays for judgment as set forth below.

PRAYER

- KOROLEV prays for judgment against HARTFORD and SILVER CREEK as follows:
- 1. For compensatory damages according to proof;
- 2. For attorney's fees and costs incurred in the instant action;
- 3. For interest to be calculated from the date of the breach of contract;
- 4. For exemplary damages in a sum sufficient to deter similar misconduct in the future;

5. For such other and further relief from all defendants as the Court may deem just and proper.

KOROLEV further prays for judgment against HARTFORD as follows:

6. For a judicial declaration of the parties' rights and obligations, including 1) a determination that the Policy was not cancelled and remained in force and effect at the time of the fire; and 2) a determination that the Policy does in fact provide coverage for the losses and claims arising out of the fire at the Premises.

DATED: February 6, 2009

EPSTEIN, ENGLERT, STALEY & COFFEY,

A Professional Corporation

By:

Robert H. Staley Attorneys for Plaintiff

ROMAN KOROLEV

Exhibit A

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Exhibit B

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Exhibit C

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National Document Center 120 Box 268992
Oktahoma City, OK 73126-8992
claimsdocuments@farmersinsurance.com
Fax: 877-217-1389

04/22/2008 Roman Korolev 10 Professional Center Parkway #5 San Rafael, CA 94903

Re: Our Insured:

- Eduardos Restaurant

Loss Date:

03/01/2008

Claim Number:

099 SUB 1011678128-1

Total Amount Owed:

\$67.682.59

Dear Roman Korolev:

A review of the facts of the loss indicated that our insured is entitled to recover damages from you. Therefore, we have the right to make claim for these damages on our insured's behalf.

This letter is to notify you of our subrogation rights and to advise you that no one has the authority to give you a release for our interest except a representative of this company. If you carried liability insurance to protect you for such losses, we shall present our claim to your company. Please complete the following information and return to us:

Insurance Carrier: _		
Policy Number:	Claim Number:	
Contact Name:	Phone: ()	

If you did not carry insurance, we will look to you for payment of our claim. Please be aware that no partial payment that is less than the full amount claimed herein will be considered in any way an acceptance of benefits, a notation or accord and satisfaction of this claim without an express written release of our claim executed by an individual who is a member of our subrogation department. Therefore, our legal rights to enforce collection on the remaining amount of claim shall not be waived or estopped due to a partial payment by you or someone acting on your behalf.

Sincerely,

Truck Insurance Exchange

Robin Butler

Commercial Property Claims Representative

512-533-8834

robin.butler@farmersinsurance.com

Exhibit D

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Apr. 02 08 12:33p

Allied Insurance

a Nationwide* company

Nationwide Mutual Insurance Company Pacific Coast Regional Office 3820 109th St Dept 5577 Des Moines, IA 50391-5577 Phone: 800-552-2437/Fax: 800-742-1341

ROMAN A KORLEV

10 PROFESSIONAL CENTER PKWY #5 SAN RAFAEL, CA 94903

MARCH 24, 2008

WHITECAP INSURANCE SERVICES SAN RAFAEL CA 94901-1838

Return to:

78 CLM MAIL DISTRIBUTION DEPT. P O BOX 10405 DES MOINES IA 50306-9475 ldeldlamedlallemilledalmelollmeldemill

	·	fold here	 ·····		· • • • • • • • • • • • • • • • • • • •	
Claim No.:	84P20236					

Our Insured: DONALD MACLEAN **BRENDA MACLEAN**

Date of Loss: 03/01/08

Location of Loss: 4200 REDWOOD HWY, SAN RAFAEL, CA

The insured named above has their insurance through this company for the loss they incurred on the above date. The insurance policy subrogation provision allows us to collect payments we make to our insured from the individual at fault. Our investigation indicates that the damages resulted from A FIRE IN YOUR UNIT

The total amount of damages for this claim is \$PENDING . Our company has made payment to our insured in the amount of \$71543.16 . Our insured has paid \$500.00 , which represents their deductible under the provisions of their policy.

Please return this letter to our office with the statement completed regarding your insurance coverage. For your convenience, we have furnished a postage-paid envelope to assist you in returning this form.

If you have insurance, we will communicate with your insurance carrier for repayment. If you do not have insurance, please contact this office to make arrangements for repayment.

If you have any questions, please call using the toll-free number listed above. Thank you for your cooperation and assistance.

FOREST DEJONG PRO 707-664-8184 Claim Department, ext. Nationwide Mutual Insurance Company

STATEMENT OF INSURANCE COVERAGE

☐ I do not carry any insurance which	h may apply
☐ My Insurance Company is:	
Policy No:	
Agent Name:	
Agent Address:	
Agent Phone No:	
Signature;	Date:

11611 (07-03)

Exhibit E

The Hartford Commercial Billing P.O. Box 620 New Hartford NY 13413-6200



57SBMBZ9253 ROMAN KOROLVE 675 N FIRST ST SUITE 690 SAN JOSE, CA 95112

June 12, 2007

RE: Account Number: 57 11661406

Policy Number:

57SBMBZ9253

The Hartford has initiated cancellation for nonpayment of premium of Direct Bill Account Number 57 11661406.

However, because we believe you may want to maintain this important protection, we are offering to reinstate your coverage as of the cancellation effective date if we receive your premium payment of \$410.00 before 07/02/07. If we receive your payment before this date, we will rescind this cancellation, reinstate your policy and continue your coverage without interruption.

By choosing the convenience and security of automatic electronic payment withdrawals you can avoid worrying about checks, postage, late payments, late fees and even a lapse in your valuable insurance coverage. Please call our toll free number 1-866-467-8730 Monday through Friday to make payment and sign up for the Repetitive Electronic Payment Program (EFT) or mail payment to:

> THE HARTFORD P.O.BOX 5556 HARTFORD, CT 06102-5556

Please allow for sufficient mailing time for us to receive the payment by the date shown above.

CC: ART HOLLINGSWORTH INS SVCS/PHS

Exhibit F

Case 3:<u>0</u>8-cv-03809-SC Document 24 Filed 02/11/09 Page 28 of 28

NOTICE OF CANCELLATION

(California)

NAME AND ADDRESS OF INSURANCE COMPANY HARTFORD CASUALTY INSURANCE COMPANY HARTFORD PLAZA HARTFORD, CT 06115

NAME AND ADDRESS OF INSURED ROMANKOROLVE 675 N FIRST ST SUITE 690 SANJOSE, CA 95112

KIND OF POLICY:	Business Owners
POLICY/APPLICATION/	BINDERNO.: 575BMBZ9253
EFFECTIVE DATE OF NOTICE:	07/03/97 12:01 A.M. DATE (HOUR STANDARD TIME AT THE ADDRESS OF THE INSURED)
DATE OF MAILING:	June 12, 2007
NAME AND ADDRESS OF AGENT/BROKER:	ART HOLLINGSWORTH INS SVCS/PHS 161 GOLF COURSE DRIVE STE 200 ROHNERT PARK CA 94928

(Applicable item marked "X")

Cancellation

- You are hereby notified in accordance with the terms and conditions of the above mentioned policy, and in accordance with law, that your insurance will cease at and from the hour and date mentioned above.
 - X Reason for cancellation: Nonpayment of premium

See the "Important Notices" section below for other information that may apply.

Important Notices

- Automobile Assigned Risk Plan Information: Pursuant to Section 652 of the Insurance Code you are hereby notified that:
 - The California Automobile Assigned Risk Ptan provides a means by which applicants for automobile bodily injury and property damage tiability insurance may be assigned to an insurer authorized to transact liability insurance.
 - If you are unable to procure such insurance through ordinary methods and you are in good faith eligible for such insurance in accordance with the standards of the Plan, it is possible for you to obtain it through the Plan.
- Application forms for insurance through the Plan may be obtained from and submitted through (a) any licensed insurance agent or broker or (b) the Plan itself at P.O Box 7917, San Francisco, CA 94120-7917.
- California FAIR Plan Association: You have been notified herewith that this Company will no longer be carrying your insurance. If you wish to replace your policy you should make an effort to obtain insurance through another company in the voluntary market. If you have difficulty in procuring replacement coverage in the voluntary market, you possibly may obtain basic fire insurance coverages through the California Fair Plan Association. Insurance through the Association is available only in certain areas of the state. For further information or assistance in obtaining basic property insurance through the FAIR Plan, please contact your agent or broker or the Plan at 1-213-487-0111 or 1-800-339-4099 (in California only).

alice & Smith